

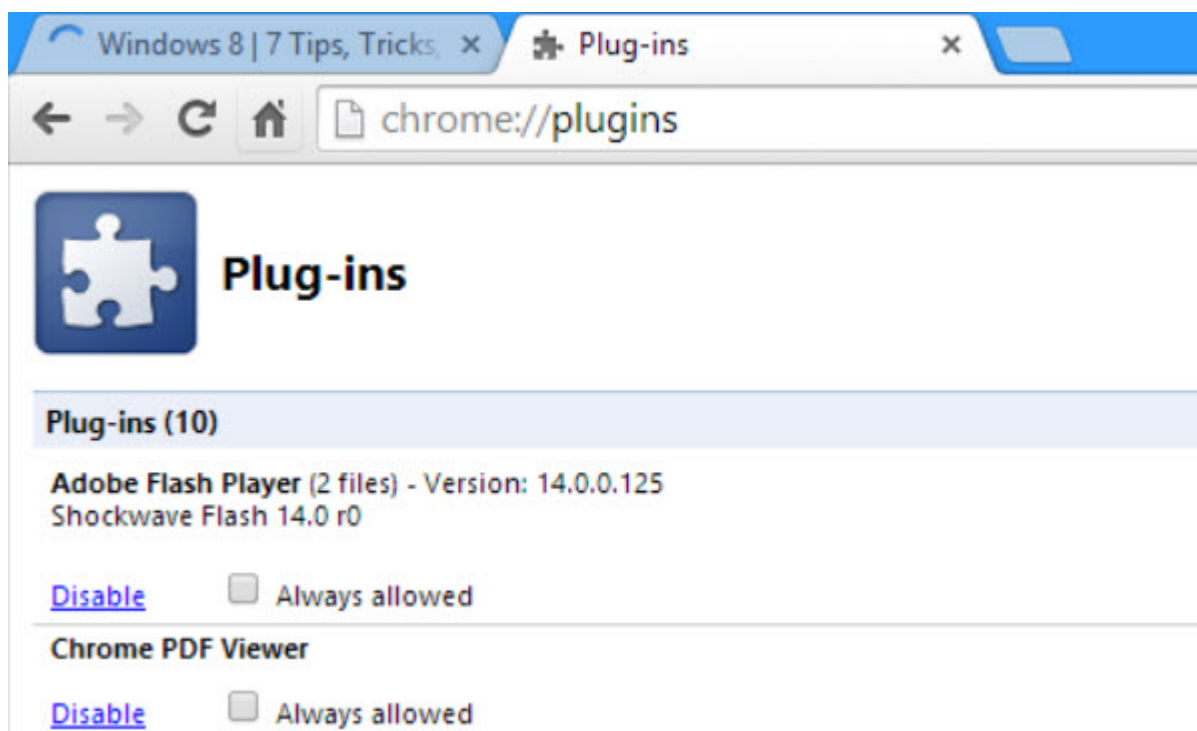
Guru Online Troubleshooting Guide

Step by step guide to enabling Flash player on internet browsers

Google Chrome

If the Chrome version is below 57

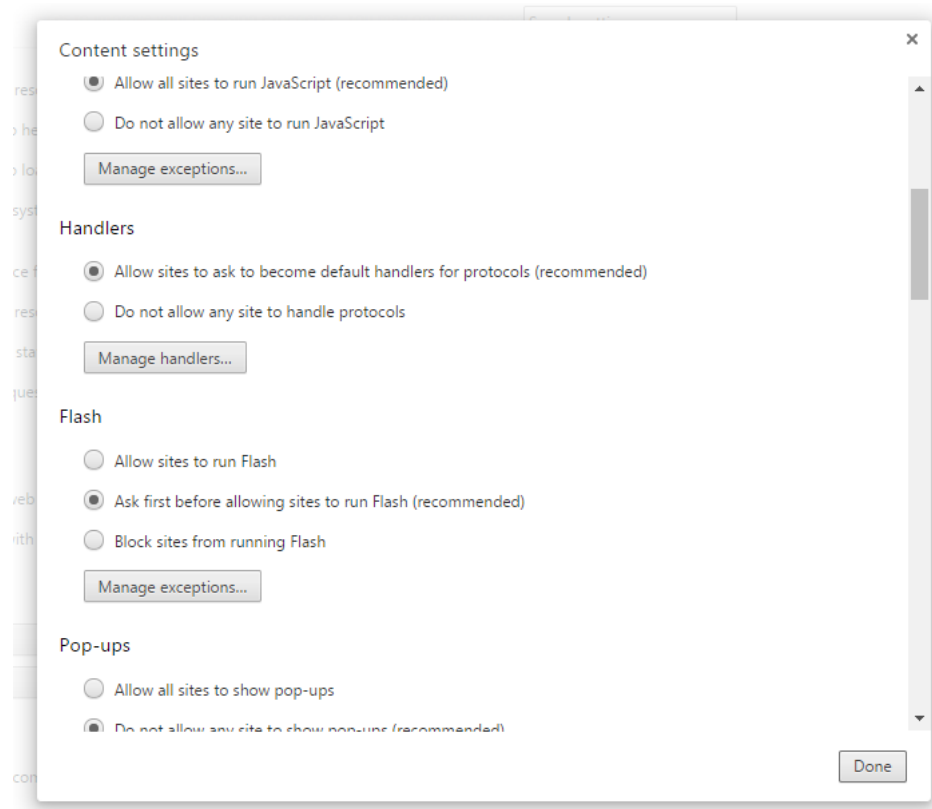
Step 01: Open your Google Chrome browser, type **chrome://plugins** in the address bar and press Enter.



Step 02: Scroll down to Plugins. Here you can select Disable, Enable Adobe Flash Player and also check the Always allowed checkbox if you wish.

If the Chrome version is 57 or higher

Step 01: Type **chrome://settings/content** to control when Adobe Flash content is loaded.



Step 02: Scroll down to Flash settings and tick the option with "Allow sites to run Flash" or "Ask first before allowing sites to run Flash" option.

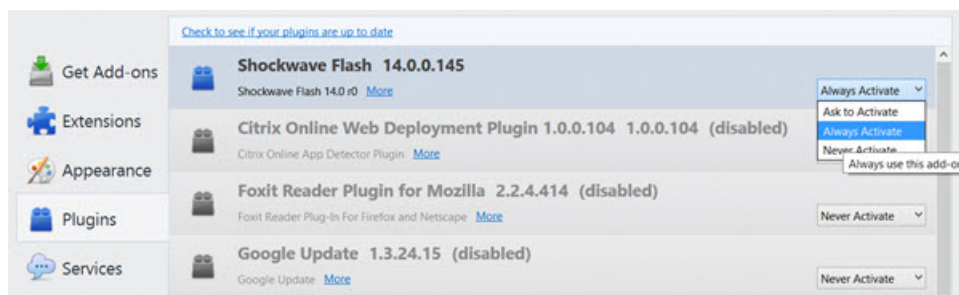
Step 03: Click "Done", restart the browser and watch the Guru content again.

Mozilla Firefox

Step 01: From your Mozilla Firefox menu, select **Add-ons**.



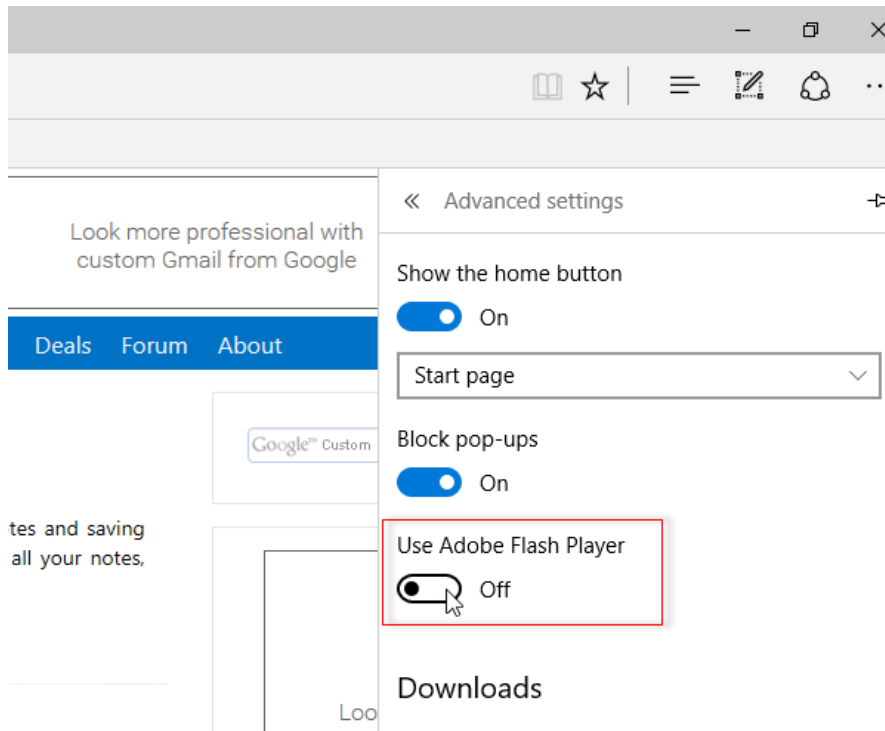
Step 02: Under Plugins, select Shockwave Flash. From the drop-down menu, select **Always activate**.



Microsoft Edge

Step 01: Open Microsoft Edge, click on the three-dotted button and select **Settings**.

Step 02: Scroll down to the bottom and select **View advanced settings**.

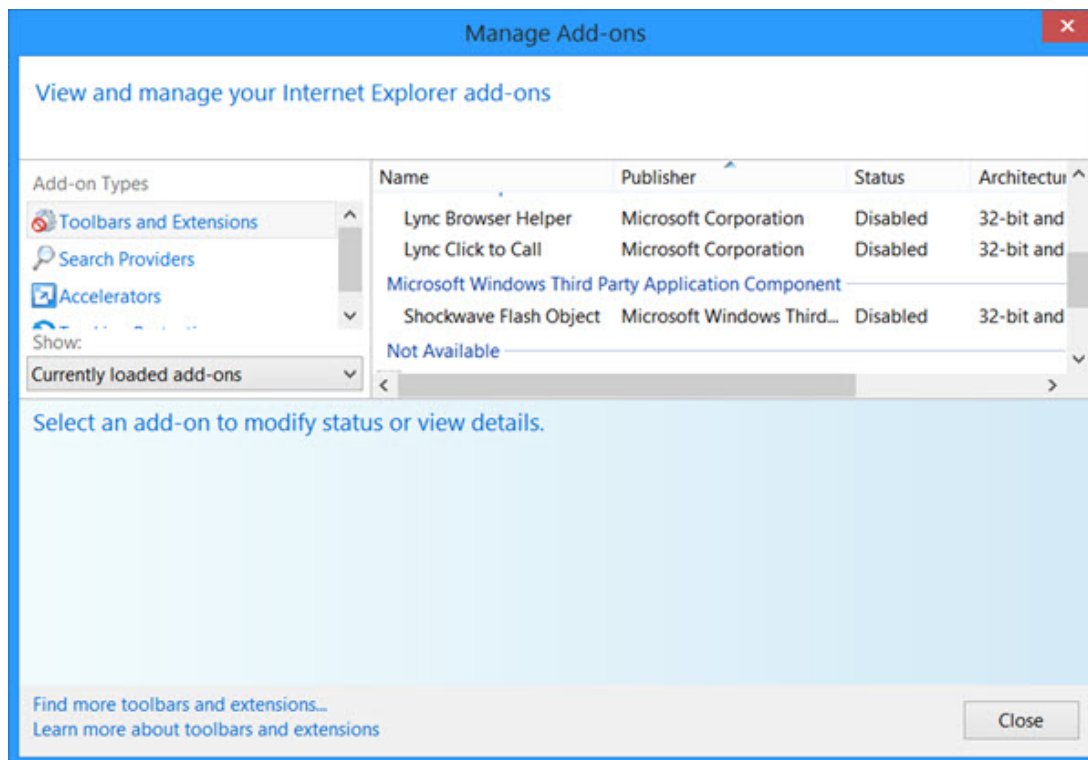


Step 03: On the next page, you can find an option called **Use Adobe Flash Player**. Toggle the button to turn it on.

Internet Explorer

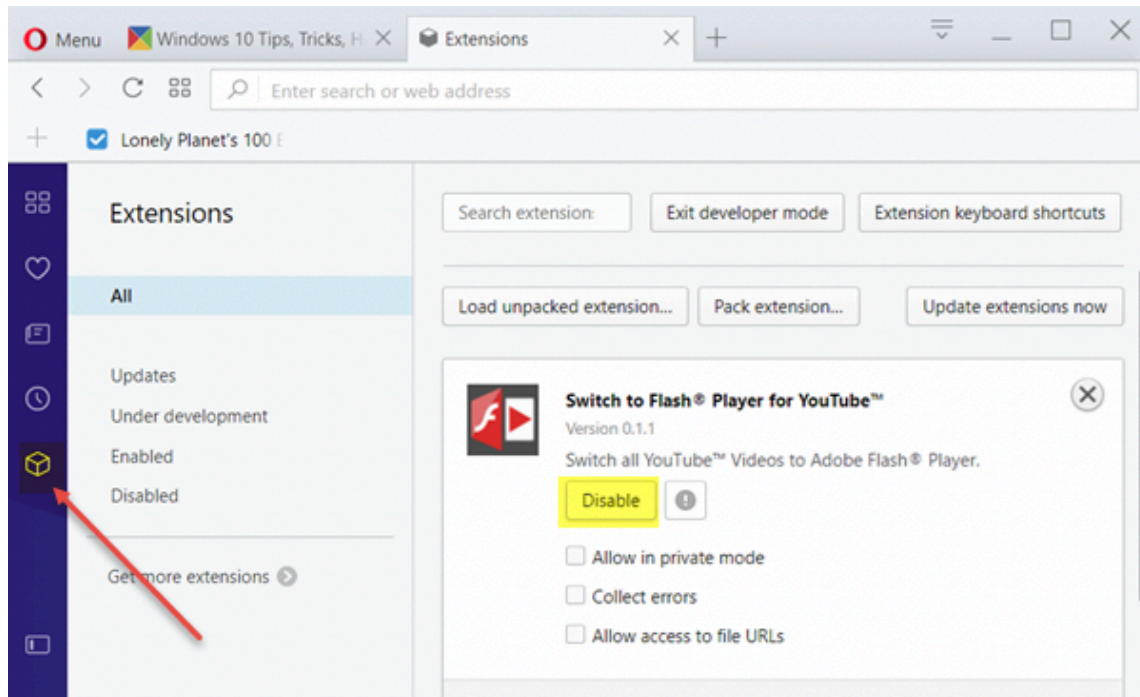
Step 01: To check if your Flash Player is enabled by Internet Explorer, from the top right corner open Settings > Manage Addons > Toolbars and Extensions.

Step 02: Here, ensure that *Shockwave Flash Object* is Enabled. Flash Player is also referred to as the Shockwave Flash Object. Double-click on it and **Enable** Shockwave Flash Object.



Opera

Step 01: Open Opera Menu. Select **Manage Extensions**. To Enable it, you may check under the **Disabled** link.



Step 02: In Opera 45 and later versions, if you have enabled the left Sidebar from Opera Menu, you will see the cube-shaped **Extensions** link. Click on it to open the Extensions page. Here you can see all the Extensions.